

SILVER RAINBOW

LGBTI-INCLUSIVE AGEING & AGED CARE

CHOOSING AN AGEING & AGED CARE SERVICE THAT IS LGBTI INCLUSIVE

This guide to is to assist you with ideas for questions to ask before deciding whether or not you will access an ageing and aged care service. This includes services providing home care, residential care, or any other aged related care that you may need.

The initial checklist and questions are designed as a starting point, or for those people who do not describe themselves as lesbian, gay, bisexual, trans or intersex (LGBTI)¹, or may not want to disclose their LGBTI status.

However the most important action you can take is to visit the service, meet the staff and management and talk to other residents. Only you can decide whether or not a service feels right for you.

1. When using the acronym LGBTI we are using the language that is known within the ageing and aged care sector. We recognise and acknowledge that there are people of diverse relationships, bodies, sexualities and genders that are not reflected within this acronym.

More information please visit www.lgbtihealth.org.au/ageing Email contact: info@lgbtihealth.org.au / Phone: (02) 8568 1123

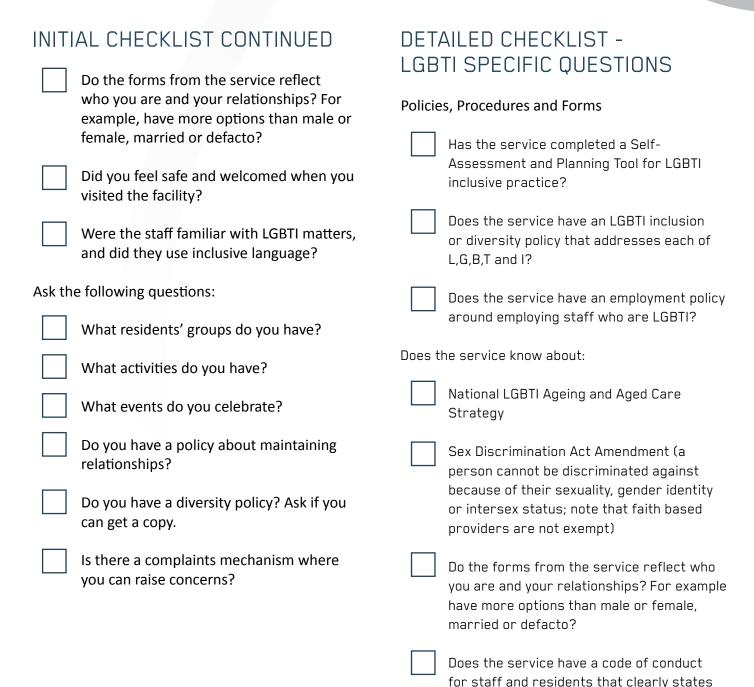
INITIAL CHECKLIST

Does the service have the Rainbow Tick (LGBTI accreditation). You can find this out here - http://www.qip.com.au/standards/rainbow-tick-standards/rainbow-tick-ac credited-organisations/
Does the report on the service from the Australian Aged Care Quality Agency refer to any LGBTI inclusive practices that the service has. This information can be found here by entering the name of the provider into the search box – http://www.aacqa.gov.au/site/pdfs/reports
Ask for a copy of their brochures and other information and check to see if the service mentions LGBTI
Does the service website and other information include any information on LGRTI inclusion?

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SILVER RAINBOW: FACT-SHEET 1 CHOOSING AN AGEING & AGED CARE SERVICE THAT IS LGBTI INCLUSIVE





that discrimination and harassment of LGBTI elders or their families and friends

will not be tolerated?

LGBTI-INCLUSIVE AGEING & AGED CARE

LGBTI ACTIVITIES AND	IF YOU ARE TRANSGENDER
PROMOTION Does the website and any written promotional material include pictures that reflect who you are?	Does the service have a clear policy on supporting you in maintaining your chosen gender or identity?
Are there visual clues anywhere around the service (posters, magazines, photos) that indicate involvement by LGBTI elders?	Has your service supported someone to transition in the past? Are you able to talk with the Team Leader or other Key Worker about that experience?
Are there brochures or other information from LGBTI services available at the service?	Does the organisation know where to access support if someone was to transition while with their
Does the service celebrate LGBTI events like IDAHOBIT, Mardi Gras, Midsumma, World AIDS Day or other LGBTI events celebrated in where you live?	service? MAINTAINING RELATIONSHIPS AND INTIMACY
Does the service have any type of LGBTI project?	Does the service have a policy that recognises your family of choice and how
PEOPLE	it will handle problems between you, your family of choice and your biological relatives?
Does the service have an LGBTI champion? Does the service have an LGBTI client group	Does the service have clear policies on maintaining your relationship with your
or staff advisory group? Has the service had its staff trained in the LGBTI inclusivity training offered by the Alliance and run through partners in each state and territory?	partner? What is the service capability to provide private rooms/space for intimacy or time alone with partners?
Does the service know of LGBTI people already using the service?	Does the service have a policy on sexual expression? If it is a residential facility does this policy enable you to have private time with your partner?
Are there any LGBTI people accessing the service, or family members/children who are LGBTI, that you can talk to?	

Developed in collaboration with the

Silver Rainbow Training Partners across Australia